



Date: January 20, 2026

**BSE Limited**  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai – 400001 India

**National Stock Exchange of India Limited**  
Exchange Plaza, C-1, Block G,  
Bandra Kurla Complex, Bandra (E),  
Mumbai – 400051 India

**Scrip Code: 543529**

**Symbol: DELHIVERY**

**Sub: Press Release- TransportOne by Delhivery Launches Autonomous TMS to Automate Logistics Via AI Agents**

Dear Sir/ Madam,

Please find enclosed herewith a copy of the press release titled “**TransportOne by Delhivery Launches Autonomous TMS to Automate Logistics Via AI Agents**”.

The press release will also be hosted on the Company’s website at [www.delhivery.com](http://www.delhivery.com).

You are requested to take the above on record.

Thank you.

**Yours sincerely,**  
**For Delhivery Limited**

**Madhulika Rawat**  
**Company Secretary & Compliance Officer**  
**Membership No.: F8765**

Encl: As above



## TransportOne by Delhivery Launches Autonomous TMS to Automate Logistics Via AI Agents

*The platform deploys specialized AI Agents to negotiate rates, plan shipments, and reconcile invoices, allowing logistics teams to move from data visibility to an automated action*

**Bengaluru, January 20, 2026:** TransportOne by Delhivery today announced the launch of its Autonomous Transport Management System (TMS) to Automate Logistics via AI Agents. With this launch, enterprise shippers will have access to a logistics software platform that uses AI Agents to negotiate rates, plan shipments, and reconcile invoices. The system aims to eliminate significant manual workload by automating freight procurement, planning, execution, reconciliation and embedding compliance directly into the workflows. While traditional transportation management software (TMS) digitizes operations, it typically requires constant human input. Delhivery TransportOne's new approach requires only to manage by exception.

“Traditional TMS platforms digitize transportation workflows, but they still rely on humans to operate them—forcing users to work for the system rather than the system working for the user,” said **Uday Anand, Vice President of Product at TransportOne**. “TransportOne by Delhivery’s TMS runs those workflows autonomously. System’s AI Agents plan, negotiate, monitor, and validate freight in the background, escalating only true exceptions. Users shift from operating the system to supervising outcomes.”

The platform employs a multi-agent design to handle specific transportation functions. Procurement Agents manage spot auctions and carrier selection, while Execution Agents monitor shipments and proactively resolve delays. Finally, Invoice Agents validate freight bills by reconciling contracts, GPS data, and proof of delivery.

Unlike traditional automation, these agents dynamically make decisions to reduce revenue leakage caused by rate deviations and billing errors. The offering also removes the need for complex dashboards. Users interact with the system through Microsoft Teams and WhatsApp, using natural language to issue commands and receive recommendations. The platform positions itself not as a visualization tool, but as an autonomous operator that functions quietly in the background, involving humans only when judgment is required.

For more information, visit: <https://www.delhivery.com/services/transportone>

**About Delhivery:** Delhivery is India's largest fully-integrated logistics services provider. With its nationwide network covering close to 19,000 pin codes, the company provides a wide range of logistics services such as express parcel transportation, PTL freight, TL freight, cross-border, supply chain, and technology services. Delhivery has successfully fulfilled over 4.0 billion shipments since inception and today works with over 48K+ customers, including large & small e-commerce participants, SMEs, and other enterprises & brands. For more information about Delhivery, please visit [www.delhivery.com](http://www.delhivery.com).