

22nd January 2026

To:

**National Stock Exchange of India
Limited (Scrip Code: FSL)**
Exchange Plaza,
Plot no. C/1, G Block,
Bandra-Kurla Complex
Bandra (East),
Mumbai - 400 051

BSE Limited (Scrip Code: 532809)
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai - 400 001

Dear Madam/ Sir,

Sub: Press Release

This is to inform that a Press Release titled – “Firstsource tops Professional Services sector in S&P Global Sustainable1 FY25” is attached along with this letter.

You are kindly requested to take the same on record and oblige.

Thanking you,

For **Firstsource Solutions Limited**

Pooja Nambiar
Company Secretary
Encl.: A/a

Firstsource Solutions Ltd

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(CIN: L64202MH2001PLC134147)

Firstsource tops Professional Services sector in S&P Global Sustainable1 FY25 ESG and CSA score of 87

Mumbai, India | January 22, 2026: [Firstsource Solutions Limited](#) (NSE:FSL, BSE:532809), a leading global provider of business process management services and an RP-Sanjiv Goenka Group company, has achieved an **ESG and Corporate Sustainability Assessment (CSA) score of 87** each in the **S&P Global Sustainable1** assessment for **FY25**.

This marks the **third consecutive year of strong upward momentum: FY23: 62 → FY24: 81 → FY25: 87**. This progression positions Firstsource as the **#1 ranked firm in the Professional Services sector, globally**, enabled by its global sustainability framework FirstConscious, and its UnBPO™ approach.

Dr. Sanjiv Goenka, Chairman of RPSG Group and Firstsource, shared, “Amid growing client emphasis on sustainable operations and responsible sourcing, Firstsource has emerged as one of the fastest-rising ESG performers in the global professional services sector. Our rapid climb in S&P Global’s CSA assessments reflect how deeply sustainability now informs our growth strategy. ESG isn’t peripheral, it’s our blueprint for resilience, relevance, and responsible transformation. This recognition is a milestone, but our focus remains forward – deepening climate action, strengthening our partner ecosystem, and creating lasting value for all stakeholders.”

Key FY25 achievements include:

Environmental Progress

- Disclosure of Scope 1, 2 & 3 emissions along with external assurance.
- 26% of operations powered by renewable energy.
- Commitment to Science Based Targets initiative (SBTi – Validation underway) and Net Zero by 2050.
- EV transition underway with a 50% fleet conversion target by 2027.

Social & Talent Impact

- 46% gender diversity achieved; 11,000+ impact hires through inclusion programs to date.
- Launch of INDEX 2.0 and AI Coach for workforce transformation.
- 95% client satisfaction maintained.

Governance & ESG Intelligence

- Focused drive to encourage and align external stakeholders towards climate goals.
- Phase 1 of ESGFirst, a real-time digital ESG monitoring platform.
- 85% of supplier spend evaluated on ESG metrics.

S&P Global CSA evaluates more than **12,000 companies** annually on their management of financially material ESG risks and opportunities. These independent, industry-specific benchmarks are vital tools for investors and clients to assess resilience and long-term value.

This recognition builds on recent ESG accolades, including the Golden Peacock Award for ESG Performance, Prithvi ESG Awards, and consistent CDP scores, reinforcing Firstsource’s leadership in transparency, governance, and sustainability outcomes.

About Firstsource

Firstsource Solutions Limited, an RP-Sanjiv Goenka Group company (NSE: FSL, BSE: 532809, Reuters: FISO.BO, Bloomberg: FSOL:IN), is a global leader providing business process solutions and services spanning the customer lifecycle across Healthcare, Banking and Financial Services, Communications, Media and Technology, Retail, and other diverse industries. With a global footprint across US, UK, India, Philippines, Mexico, Romania, Turkey, Trinidad & Tobago, South Africa, and Australia, they ‘make it happen’ for their clients, solving their biggest challenges with hyper-focused, domain-centered teams and cutting-edge tech, data, and analytics. Firstsource’s inch-wide, mile-deep practitioners work collaboratively, leveraging UnBPO™ - their differentiated approach to reimagining traditional outsourcing - to deliver real-world, future-focused solutions that drive speed, scale, and smarter decision, turning transformation into tangible results for clients. (www.firstsource.com)

Media Contacts

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