

Date: December 23, 2025

To,
National Stock Exchange of India Ltd.,
Address: Exchange Plaza, C-1, Block G, Bandra
Kurla Complex, Bandra (E), Mumbai-400051,
Maharashtra, India.
NSE Scrip Symbol: OLAELEC

To,
BSE Limited
Address: Phiroze Jeejeebhoy Towers
Dalal Street Mumbai- 400001,
Maharashtra, India.
BSE Scrip Code: 544225

SUBJECT: PRESS RELEASE DATED DECEMBER 23, 2025.

Dear Sir/ Madam,

With reference to the captioned subject, we are enclosing herewith the Press Release, titled “***Ola Electric Expands Hyperservice, Launches Hyperservice Centres with Same-Day Service Guarantee***”.

This press release will also be made available on the website of the Company and can be accessed using the below link: <https://www.olaelectric.com/investor-relations/announcements>.

We request you to take the above on your record.

**Thanking You,
Yours faithfully,
For and on behalf of OLA ELECTRIC MOBILITY LIMITED**

**Abhishek Jain
Company Secretary and Compliance Officer
Membership No.: A62027
Place: Bengaluru
Encl: As above**

Ola Electric Expands Hyperservice, Launches Hyperservice Centres with Same-Day Service Guarantee

Bengaluru, 23 December 2025: Ola today announced the expansion of its Hyperservice initiative with the launch of dedicated Hyperservice Centres, designed to offer same-day service guarantee* to eligible customers at no additional cost. As part of this expansion, Ola will progressively upgrade its existing service centres into Hyperservice Centres, starting with Bengaluru. The first Hyperservice Centre is now operational in Indiranagar, Bengaluru.

The Hyperservice Centre is designed to fundamentally simplify and speed up the service experience. Customers can now get their vehicles serviced within the same day, without paying anything extra, while experiencing a fully digital and transparent service journey end-to-end.

Spokesperson, Ola Electric, said: *"As part of the ongoing service upgrade we are reimagining many of the fundamental aspects of the service experience. We see it as a core part of Ola ownership, and it needs the same level of innovation as the product itself. With Hyperservice Centres, we are setting a new benchmark – same-day service guarantee. At no extra cost for any customer. This is about using technology, process redesign and scale to remove friction and give every Ola customer a faster, simpler and more transparent service experience."*

Hyperservice Centre features will include a dedicated customer lounge, free Wi-Fi, and real-time digital visibility across every stage of servicing, from check-in to delivery, ensuring speed, clarity and trust.

Following the Bengaluru launch, Ola plans to rapidly upgrade the company's select service centres to Hyperservice Centres pan-India over the coming weeks, upgrading service infrastructure nationwide. The expansion reinforces Ola's focus on building a world-class EV ownership experience by combining technology, scale and customer-first design to raise industry standards for speed and reliability.

The company recently also announced the scale up of Hyperservice into an open platform, making Ola's genuine spare parts, diagnostic tools, and service training modules available not only to its customers but also to independent garages, mechanics, and fleet operators across the country. As part of the initiative, Ola's spare parts can be purchased directly through the Ola Electric Customer App and website, allowing every customer and garage to access high-quality, certified components, without any middlemen.

Additionally, the company also announced the nationwide rollout of its in-app service appointment feature, designed to offer greater ease and accessibility. The feature allows users to choose preferred service slots, track service status, and manage all service-related needs directly within the Ola Electric app. By bringing the entire service journey onto a unified platform, customers can eliminate the hassles of traditional service booking methods.

****Same-day service is subject to vehicle condition, service requirements, availability of parts, eligibility of customers and other applicable terms and conditions.***

About Ola Electric Mobility Limited

Ola Electric Mobility Limited is India's leading electric vehicle (EV) manufacturer. It specialises in the vertical integration of technology and manufacturing for EVs and their components, including battery cells. The Ola Futurefactory in Tamil Nadu, where EVs and critical components are produced, is developing India's most significant EV hub. It is supported by Ola's Bengaluru-based Battery Innovation Centre (BIC), dedicated to advancing cell and battery technology. Ola's R&D efforts span India, the UK, and the US, focusing on innovative EV products and core components. Ola maintains a direct-to-customer distribution network of thousands of stores across India and a robust online presence, making Ola Electric the largest company-owned network of automotive experience centres in the country.