TCS/PR/SE-70/2018-19

August 27, 2018

National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex
Mumbai
Kind Attn: Manager, Listing Department

BSE Limited
P.J. Towers, Dalal Street
Mumbai
Kind Attn: General Manager,
Department of Corporate Services
Scrip Code No. 532540 (BSE)

Dear Sirs,

We are sending herewith copy of a Press Release titled **"TCS a Leader in IT Infrastructure Services Automation: Everest Group"** which will be disseminated shortly.

The Press Release is self-explanatory.

Thanking you,

Yours faithfully,
For **TATA CONSULTANCY SERVICES LIMITED**

Rajendra Moholkar
Company Secretary

TATA CONSULTANCY SERVICES
Tata Consultancy Services Limited
9th Floor Nirmal Building Nariman Point Mumbai 400 021
Tel 91 22 6778 9595 Fax 91 22 6778 9660 e-mail corporate.office@tcs.com website www.tcs.com
Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021.
Corporate Identification No. (CIN) : L22210MH1995PLC084781

For immediate use **PRESS RELEASE**

TCS a Leader in IT Infrastructure Services Automation: Everest Group

Report cites Tata Consultancy Services' standing as a credible Managed Services provider combined with ignio™ as Strengths

MUMBAI, August 27, 2018: Tata Consultancy Services (TCS), (BSE: 532540, NSE: TCS) a leading IT services, consulting and business solutions organization, has been recognized as a Leader in the Everest PEAK Matrix™ for IT Infrastructure Services Automation.[1]

The report recognizes TCS' standing as a credible managed services provider combined with its cognitive automation product – ignio™. It reports increased customer satisfaction levels with ignio™ and also highlights TCS' Machine First Delivery Model (MFDM™) that helps enterprises embrace risk and accelerate their business processes.

"Enterprises are reimagining their IT Infrastructure Operations to support their Business 4.0 transformation journeys. Customers are increasingly deploying automation and AI to make their core IT infrastructure agile, flexible and self-healing," said **PR Krishnan, EVP and Global Head, Enterprise Intelligent Automation and Artificial Intelligence Unit, TCS**. *"This recognition as a Leader for the second consecutive year is a reflection of our vision and strategy, commitment towards research and innovation, capabilities in intelligent automation and AI, and our high customer satisfaction levels."*

TCS is helping leading corporations across the world transform their workplaces and embrace a cloud-first strategy to modernize their IT infrastructure and make it easily available, more reliable, and highly flexible to meet dynamic business needs. TCS offers an end-to-end infrastructure services portfolio consisting of service desk, workplace transformation, agile data center offerings such as Disaster Recover Automation, Data Center Batch and Workload Automation Services, TCS Openstack IaaS, cloud advisory services, hybrid strategy and roadmap definition, assessment, deployment and implementation, workload migration and hybrid managed services.

Having pioneered the industrialized model of IT services delivery leveraging high levels of automation, TCS is now at the vanguard of unleashing the next wave of productivity gains with its Machine First Delivery Model (MFDM™) that enhances customer experience by automating end-to-end services with artificial intelligence and machine learning. In addition to partnering with leading automation product vendors for automating parts of the customer's process chain, TCS deploys its own cognitive automation platform ignio™ to transform customers' diverse and complex IT infrastructure landscape into highly-resilient, self-healing stacks.

---

[1] IT Infrastructure Service Automation – Market Trends and Services PEAK Matrix™ Assessment 2018: Become AI Aware or Fall Behind, Everest Group, July 2018

At the core of the company's Enterprise Intelligent Automation framework is the use of cognitive technology to deliver intelligent IT Operations. This includes monitoring tools, command center (application and infrastructure), runbook automation, service desk automation, and workplace and EUC automation. The other two pillars of this framework are

- Intelligent Process Automation: Use of cognitive and AI-based solutions for business value chain automation in the BPS domain
- Application Services Automation: DevOps tool chain, application lifecycle automation, test automation, and intelligent assurance

"The combination of automation, analytics, and AI has the potential to help establish a business-aligned IT infrastructure that can autonomously adapt to the dynamic needs of digital businesses and, as a result, eliminate the need for significant oversight or bandwidth. TCS has built a strong IT infrastructure services automation value proposition by bringing together its Machine First Delivery Model™ (driven by its Business 4.0™ vision), extensive managed services experience, and ignio™, its proprietary cognitive automation solution. Clients have specifically appreciated TCS' ability to showcase committed year-on-year cost reduction and productivity improvements by providing coverage across a wide range of use cases," said Ashwin Venkatesan, Practice Director, ITS Research, Everest Group Research.

"Our machine-first doctrine backed by a comprehensive set of cognitive solutions, investments in intellectual property, alliances with leading technology providers and our customer-centric approach is helping us transform our customers' IT infrastructure landscape and deliver measurable business benefits," added **PR Krishnan**.

####

About Tata Consultancy Services Ltd. (TCS)

Tata Consultancy Services is an IT services, consulting and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for the last fifty years. TCS offers a consulting-led, Cognitive powered, integrated portfolio of IT, Business & Technology Services, and engineering. This is delivered through its unique Location Independent Agile delivery model, recognized as a benchmark of excellence in software development.

A part of the Tata group, India's largest multinational business group, TCS has over 400,000 of the world's best-trained consultants in 46 countries. The company generated consolidated revenues of US $ 19.09 billion for year ended March 31, 2018 and is listed on the BSE (formerly Bombay Stock Exchange) and the NSE (National Stock Exchange) in India. TCS' proactive stance on climate change and award winning work with communities across the world have earned it a place in leading sustainability indices such as the Dow Jones Sustainability Index (DJSI), MSCI Global Sustainability Index and the FTSE4Good Emerging Index. For more information, visit us at www.tcs.com.

To stay up-to-date on TCS news in North America, follow @TCS_NA. For TCS global news, follow @TCS_News.

TCS media contacts:

Asia Pacific:	Email: Sean.davidson@tcs.com Phone: +65 9139 3668
Australia and New Zealand	Email: kelly.ryan@tcs.com Phone: +61 422 989 682
Benelux	Email: Joost.galema@tcs.com Phone: +31 615 903387
Central Europe	Email : anke.maibach@tcs.com Phone: + 49 172 6615789
Europe:	Email: ashish.babu@tcs.com Phone: +31 611 531246
India:	Email: arushie.sinha@tcs.com| shamala.p@tcs.com Phone: +91 22 6778 9960 | +91 22 6778 9081
Japan	Email: douglas.foote@tcs.com Phone: +81 80-2115-0989
Latin America	Email:martin.karich@tcs.com Phone: +569 6170 9013
Nordics	Email: mattias.afgeijerstam@tcs.com Phone : +46723989188
UK:	Email: peter.devery@tcs.com Phone: +44 7764 835 773
USA / Canada:	Email: b.trounson@tcs.com Phone: +1 646 313 4594

###