



Date: October 27, 2020

To,
The Manager Listing,
Bombay Stock Exchange Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Fort,
Mumbai – 400 023

To,
The Manager Listing,
National Stock Exchange of India Limited
Exchange Plaza,
Plot no. C/1, G Block,
Bandra-Kurla Complex
Bandra (E), Mumbai - 400 051

Subject: Press Release - Hexaware Technologies and Zendesk to Work Together on Transforming Digital Experiences

Dear Sir / Madam,

Please find enclosed Press Release regarding Hexaware Technologies and Zendesk to Work Together on Transforming Digital Experiences.

This is also being made available at the website of the Company i.e www.hexaware.com

Thanking you,

Yours faithfully,

For **Hexaware Technologies Limited**

Gunjan Methi

Company Secretary

HEXAWARE TECHNOLOGIES LTD.

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Navi Mumbai 400710. (INDIA). Tel.: +91 22 6791 9595, Fax : +91 22 6791 9500
(CIN) : L72900MH1992PLC069662 URL : www.hexaware.com





Hexaware Technologies and Zendesk to Work Together on Transforming Digital Experiences

Hexaware Technologies and Zendesk to Work Together on Transforming Digital Experiences

Mumbai, October 27, 2020 – Hexaware Technologies, a leading digital transformation and cloud solutions provider, has announced a strategic partnership with Zendesk, a global leader in customer experience management. This collaboration aims to help businesses deliver exceptional customer experiences through digital transformation.

Under the partnership, Hexaware will provide its expertise in cloud migration, digital transformation, and customer experience management to help Zendesk clients optimize their digital customer experience. The collaboration will focus on leveraging Hexaware's extensive experience in digital transformation and cloud solutions to enhance Zendesk's capabilities in providing comprehensive customer experience solutions.

Said Ricardo Moreno, Vice President of Worldwide Partners, Zendesk. "This partnership represents a significant milestone in our commitment to providing exceptional customer experiences. By collaborating with Hexaware, we can leverage their expertise in digital transformation and cloud solutions to help our clients optimize their digital customer experience. This collaboration will enable us to deliver comprehensive customer experience solutions that drive business growth and customer loyalty."

Chinmoy Banerjee, Executive Vice President & Global Head – Banking Vertical & Business Process Services, Hexaware Technologies. "This partnership is a testament to our commitment to providing exceptional customer experiences. By collaborating with Zendesk, we can leverage their expertise in customer experience management to help our clients optimize their digital customer experience. This collaboration will enable us to deliver comprehensive customer experience solutions that drive business growth and customer loyalty."

About Hexaware

Hexaware Technologies is a leading digital transformation and cloud solutions provider. We help businesses optimize their digital customer experience through digital transformation and cloud solutions. Our expertise in digital transformation and cloud solutions enables us to deliver comprehensive customer experience solutions that drive business growth and customer loyalty. We are committed to providing exceptional customer experiences through digital transformation and cloud solutions.



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For more information contact:

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